

Overview of Services

Kenneth Young Center (KYC) provides comprehensive in-home assessments and services to older adults in Elk Grove and Schaumburg townships. We also provide information, assistance and referrals to adults with disabilities.

We help older adults and caregivers determine what their specific needs are and what services are available to meet those needs. We then link older adults and their loved ones to services to meet those needs and to continue to live as independently as possible.

Federal, state and local funding supports Kenneth Young Center in its mission to help people feel good, do better and find solutions.

**For more information, please call KYC's Aging and Disability Resource Center
847-524-8800 ext. 189**



Accessing Services

Aging & Disability Resource Center Information, assistance and referrals, regarding a broad range of issues, can be provided in-person, via phone or by e-mail to older adults, adults with disabilities, their families or caregivers and professionals. We are able to briefly assess the person's situation and connect them to the proper resources, including KYC's services.

If possible, an intake will be completed during the initial meeting or call; this process takes approximately 30 minutes. If a resource specialist is not available, the caller may leave a message and can expect a return call within two business days. Once completed and if appropriate, a care coordinator is assigned and will arrange an in-home assessment with the older adult and possibly their loved ones and/or caregivers.

Care Coordination

Based on the assessment and with input from the older adult, the care coordinator develops a comprehensive care plan. All the necessary services are arranged and resources are provided to assist the older adult in achieving their goals. The care coordinator continues to monitor the services and is available to the older adult and their family for as long as they need them.

What Services are Offered?

Options Counseling is available to assist and support family members in their deliberations to determine care choices based on the older adults' needs, preferences, values and individual circumstances.

Benefits Counseling is available to consumers to assist them in determining and applying for the appropriate financial aid, entitlement, state and federal programs. Certified SHIP volunteers are also available.

Home Delivered Meals are brought to homebound older adult clients who are unable to prepare their own meals around noon Monday through Friday. Volunteers deliver a nutritious meal while providing socialization and a well-being check.

Chore Housekeeping is available to those in need of maintaining a clean home or completing their laundry.

Money Management Program provides assistance with bill paying, basic household accounting and other financial services. Highly trained, closely supervised volunteers are matched with the older adult client to best meet the client's needs.

Caregiver Resource Center is staffed by a Caregiver Specialist who provides education, resources, self care tips and skills for the care of a loved one. Support groups, trainings and counseling are available for caregivers. The specialist also assists grandparents raising grandchildren.

Transitional Care is provided as older adults or adults with disabilities move between places and levels of care. Care Coordinators assess needs and complete care plans to arrange for services and resources to ensure a smooth transition.

Community Care Program services are state supported and available following an in-home assessment which includes the determination of eligibility. The services are intended to prevent premature placement in a skilled nursing facility.

The following services may be a part of the older adult's care plan:

- Home Care Aide – Assists with personal care, shopping, meal preparation and household tasks
- Adult Day Care – Provides a safe, structured, rehabilitative environment and caregiver respite. Transportation to the site may be available.
- Emergency Home Response System – An alert device provides a 24 hour link to assistance through a support center that can arrange an emergency response when needed.

What Services are Offered?

Choices for Care staff help older adults, adults with disabilities and their families/caregivers who are considering nursing home placement. KYC staff screens applicants in the community or in area hospitals for eligibility while assessing their need for community based services or skilled nursing home care.

Adult Protective Services

KYC case workers receive reports and investigate possible abuse, neglect and financial exploitation of older adults and people ages 18-59 with disabilities. Allegations of abuse are investigated following state guidelines, and the necessary steps are taken to ensure the safety and well-being of victims.

Sometimes, older adults struggle to manage in their own homes, yet are reluctant to accept assistance. KYC receives calls about people in this situation, and caring case workers are available to assess and arrange acceptable services or provide resources.

To report abuse, neglect, financial exploitation and self neglect, call KYC Monday – Friday, 9 a.m. – 5 p.m. at 847-524-8800

**Senior Helpline
24 hours a day/7 days a week
800-252-8966**

Funding Sources

- Illinois Department on Aging
- AgeOptions
- Schaumburg Township
- Elk Grove Township
- Illinois Department of Human Services

KYC depends on donations from individuals, foundations and service clubs in order to maintain and expand services.



Volunteer Opportunities

- Friendly Visiting
- Shopping
- Money Management
- Home Delivered Meals
- Benefits Assistance
- Care Coordination Assistance
- Senior Advisory Council
- Senior Health Insurance Program (SHIP)
- Clerical

Kenneth Young Center Locations

Elk Grove Village

1001 Rohlwing Rd
Elk Grove Village, IL 60007
Phone: 847-524-8800
Fax: 847-524-3823

Mount Prospect

1585 W. Dempster Street
Mount Prospect, IL 60056

Schaumburg

1 Illinois Blvd
Hoffman Estates, IL 60169



Kenneth Young Center

*Feeling Good
Doing Better
Finding Solutions*

www.kennethyoung.org

Older Adults and Adults with Disabilities



**Helping older adults
and adults
with disabilities
access resources
and maintain
independence**